## Misinformation, Platforms, and the Role of Reasoning

How Do We Control Misinformation? It Depends on Reasoning A<u>bilities</u>

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Misinformation: Strategic Sharing, Homophily, and Endogenous Echo Chambers

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### Organic News vs. Misinformation











#### WESTERNJOURNAL.COM

U Dems Vote To Enhance Med Care for Illegals Now, Vote Down Vets Waiting 10 Years for Same Service

#### POLITICUSUSA.COM | BY JASON EASLEY

**Trump Is Now Trying To Get Mike Pence Impeached** During a press conference, Trump said that if he is going to be...



### Model: Network of Social Interactions



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### Two Models: Learning and Sharing

Misinformation is bad for communicating the ground truth.

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  - Two sophistication types: sophisticated and unsophisticated. Update beliefs based on content and learn from other beliefs differently.

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Acemoglu, Ozdaglar, and Siderius (2021): Misinformation: Strategic Sharing, Homophily, and Endogenous Echo Chambers

- Share <u>content</u>: agents choose whether to pass content onto others.
- When does misinformation spread?

# How Do We Control Misinformation? It Depends on Reasoning Abilities

MODEL OF LEARNING





[Sophisticated] e.g., Acemoglu et al (2011): Bayesian Learning in Social Networks [Unsophisticated] e.g., Golub et al (2010): Naïve Learning in Social Networks and the Wisdom of Crowds



 $s_{1}$   $s_{3}$   $s_{5}$   $s_{6}$   $x_{6} = 1$  7  $x_{7} = ?$   $s_{4}$   $x_{4} = 0$ 

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> Very mild conditions for learning

[Unsophisticated] e.g., Golub et al (2010): Naïve Learning in Social Networks and the Wisdom of Crowds

> Mild (but stricter) conditions for learning

### But there is often mislearning...

#### Share of Americans Believing Historical Partisan Conspiracy Theories





Higher sophistication can lead to more disagreement on political issues such as climate change

Corbin (2016)

Allcott and Gentzkow (2017)

### Motivation: Misinformation



Growing distrust in media outlets



Disagreement over where the misinformation is coming from

Allcott and Gentzkow (2017)

van der Linden (2020)

### Content Generation











### Sophisticated (Bayesian)



 $b_i \in [0,1] \sim H$ 

### Unsophisticated (DeGroot)



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### Sophisticated (Bayesian)



 $b_i \in [0,1] \sim H$  $m_i = \mathbf{R}$ 

#### Unsophisticated (DeGroot)



 $m_i = \mathbf{R}$ 

#### Sophisticated (Bayesian)



**Unsophisticated** (DeGroot)

#### Sophisticated (Bayesian)



**Unsophisticated** (DeGroot)

### What breaks learning?

<u>Unsophisticated</u>: Learning occurs if and only if misinformation does not advocate too much for the opposite of  $\theta$  (i.e.,  $r < r_D^*$  for some  $r_D^*$ ).

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<u>Sophisticated</u>: Learning occurs if there is a unique narrative.



Equivalent Observations

### Biased or Bayesian updating?



**CRT Sum Score** 

Tappin, Pennycook, and Rand (2019)

### Main Characterization

Who learns better with **organic** information? **Some** misinformation? **Mostly** misinformation?

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# Low q





# High q





How does misinformation regulation affect the learning of different sophistication types? Policy 1: Diverse Content Policy 2: Censorship Policy 3: Accuracy Nudging Policy 4: Performance Targets

- Increase the likelihood that the message distribution presents more evenly distributed content.
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- Potential Cost: Reduces the strength of the organic content.
- Similar conclusions hold for "counter-attitudinal" news where content is provided intentionally against belief.
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- Counter-attitudinal content induces more sympathy: Levy (2021)
- Counter-attitudinal leads to more rejection of other side: Bail et al (2018)

Facebook Takes Down Viral Video Making False Claim That 'Hydroxychloroquine Cures Covid' This Tweet violated the Twitter Rules about [specific rule]. However, Twitter has determined that it may be in the public's interest for the Tweet to remain accessible. Learn more

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Facebook White Paper Charting A Way Forward: Online Content Regulation

**Question**: Do restrictions on freedom of expression (when removing content that contains misinformation) ever hurt learning?



#### Research

 $\varepsilon$  is assumed to be small\*\*





# Remove % of content containing misinformation

This Tweet violated the Twitter Rules. Learn more

Research

 $\varepsilon$  is assumed to be small\*\*

Allow Full Freedom of Expression?



Remove % of content containing misinformation

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Research

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Not Censor

Learning stays the same



Learning stays the same





Censor Not Censor

Learning stays the same



Learning stays the same

Wilder **narratives** possible – believe the platform is part of the misinformation problem. — Learning is worse

Remove all **R** content → Learning improves

As suggested by Pennycook et al (2020): Pennycook et al (2021): nudge platform users to think critically about the presence of misinformation.



Woman who had ovary frozen in childhood give... She is believed to be the first woman in the world to have a baby after having ovarian tissue frozen befo... surveycamel.com

Thanks for following me! Can I ask you a favor? I'm wondering how accurate the above headline is, and I'm doing a survey to find out.

surveycamel.com/ze/news/story5...

Based on the headline, do you think it is accurately describing something that actually happened?

Please rate as: 1=Not at all accurate, 2 = Not very accurate, 3= Somewhat accurate, 4 = Very accurate





Already fully Bayesian inference

Does not help or hurt learning



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Does not help or hurt learning



Small fraction of agents update on perception of accuracy:

$$\pi_1 = \int_0^1 \frac{p(1-q)b_i + qr}{p(1-q)b_i + (1-p)(1-q)(1-b_i) + qr} f(r)dr$$

Helps learning



Already fully Bayesian inference

Does not help or hurt learning

Helps learning



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In high-misinformation environments, accuracy nudged unsophisticated agents are the most resistant to misinformation.

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- Ultimate goal: Reduce the likelihood of mislearning (because of misinformation) to some level  $\phi^* > 0$ .

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- Implement a performance target to decrease misinformation.
- ▶ Ultimate goal: Reduce the likelihood of mislearning (because of misinformation) to some level  $\phi^* > 0$ .
- There is a moral hazard cost to decreasing the target more.
  - Define misinformation more narrowly.
  - Make reporting of misinformation more difficult.
  - Reduce efforts to stop misinformation that is already viral.

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- Need to set a low performance target for sophisticated agents to mitigate the ability to dismiss other perspectives as misinformation.
- Can get away with setting less stringent targets with unsophisticated agents.
- Regulating the wrong type of population can backfire.

#### Summary of Policies



## Combining Policies?



#### Misinformation: Strategic Sharing, Homophily, and Endogenous Echo Chambers

MODEL OF SHARING

### Motivation: Platform Sharing

Most Important Source of 2016 Election News





#### Allcott and Gentzkow (2017)

Vosoughi et al (2018)

#### Model: News Generation





#### Model: News Generation



#### Model: News Generation



#### Model: Agents' Actions



#### Model: Kill Payoff

Kill Arrent and a weighting the second and a second and a

#### Model: Inspect Payoff











#### Equilibrium: Cutoffs





Inspect Inspect Share Inspect

Strategic Complements



Inspect Share Inspect Inspect
# Homophily is Bad for Misinformation



#### **Uniform Connections**



# Platform Problem











### Recommendation

# Filter Bubble Algorithm is Optimal



# Combating Misinformation Spread: Provenance



# Combating Misinformation Spread: Provenance



# Combating Misinformation Spread: Threat of Censorship

 $p_s$ 

 $p_d$ 

 $p_s$ 



Extreme

MODELOK



# Combating Misinformation Spread: Threat of Censorship



# Combating Misinformation Spread: Threat of Censorship

TRUE POLITIFACT TRUTH-O-METER\*

**PØLITIFACT** 

NEWS

Extreme

MODERCITE

NEWS





# Combating Misinformation Spread: Platform Algorithms

- Require that  $\frac{p_s}{p_d} < \bar{p}$  for some  $\bar{p}$  that regulates the recommendation algorithm the platform can adopt.
- ▶ Highly-monotone, so  $\bar{p} = 1$  not necessarily the optimal regulation, but  $\bar{p} < \infty$  is.



# Conclusion

Main tension: the setting where content goes unchecked is exactly the setting where platforms should fact-check, but instead recommend unverified content.

Do social media sites have to compromise engagement (e.g., ad revenue) to be "socially responsible"?

Can we design "efficient" algorithms that allow users to have more agency over their content but do not propagate misinformation?

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# Model: Agents' Actions



# Platform Problem











# Filter Bubble Algorithm is Optimal



## Conclusion: Sharing Model

- The platform should choose the sharing network (through recommendations) to be one of two possibilities:
  - (1) Extremist echo chambers with unverified content
  - (2) Diverse content with only verified content
- ► How do we regulate platforms to push toward (2)?
  - Provenance: Show original sources of content
  - Censorship: Threaten to censor extreme unverified content
  - Segregation Standard: Require platform algorithms to spread cross-cutting content across ideologies